

WESTER

TERMS AND CONDITIONS

This legal statement contains our privacy policy, registered address, and company registration details.

This website is owned and operated by Wester Spirits Company Ltd. Registered office Unit 2, 8 Meadow Road, Glasgow, G11 6HX. By using this website, you are bound to these terms and conditions detailed below, which form the basis of an agreement between you as the user and Wester Spirits Company Ltd. registered in Scotland with registration no. SC863906.

By accessing this site, you must be:

1. Of legal age for purchasing and consuming alcoholic beverages in accordance with the regulations of your country of residence.
2. In a country which permits the promotion and consumption of alcoholic beverages

USER POLICY

All information, artwork, text, video, audio, pictures, software and other intellectual property ("the content") contained on this website are protected by copyright and international laws. All content is provided on a personal use basis only, none of the content should be used for commercial use.

You agree that use of this website and any related services is at your sole risk and that Wester Spirits Company Ltd makes no representations or warranties regarding the website or the content whether express or implied, arising by law or otherwise, including that relating to any content that may be regarded as objectionable, indecent or offensive.

You also agree that Wester Spirits Company Ltd reserves the right to change any content on this website and reserves the right to modify, alter, change, amend, update or revise in any way whatsoever these terms and conditions. This forms the agreement between Wester Spirits Company Ltd and the user, but will not change the way Wester Spirits Company Ltd uses your information as provided previously without your express consent.

SPECIAL OFFERS & VOUCHER CODES

When redeeming special offer or voucher codes, users must adhere to the below terms:

1. Customers may only redeem offer codes for one transaction
2. Offer codes may not be used in conjunction with any other offer unless expressly agreed and confirmed by Wester Spirits Company Ltd

COMPETITION TERMS & CONDITIONS

When entering a competition promoted by Wester Spirits Company Ltd, you agree to the following terms and conditions

- The provider of the prize is stated within the promotional material
- The promoter is Wester Spirits Company Ltd, Unit 2, 8 Meadow Road, Glasgow, G11 6HX
- Entrants must be aged 18 or over. Proof of age and identity may be required
- Entry is open to residents of the UK mainland excepting employees (and their families) of Wester Spirits Company Ltd and their agents, the suppliers of the prizes and any other companies associated with the competitions

- Any falsified names or addresses will result in your entry being disqualified
- Incomplete, illegible, or inaudible (if made by phone) entries will be voided
- Only entries made directly by the person entering the competition will be recognised
- The provider and promoter of the prize accept no responsibility for lost, damaged, or delayed entries
- The prize(s) offered is (are) not transferrable and cannot be exchanged for cash or any other alternative prize(s)
- The winner(s) is (are) responsible for expenses and arrangements not stated in the prize(s), including any necessary travel documents, transport, accommodation, passports and visas
- Prizes are subject to availability and the prize providers' terms and conditions
- The promoter and supplier reserve the right to amend or alter the terms of competitions at any time and to reject unsuitable entries
- If a prize is unavailable for whatever reason, the promoter reserves the right to offer an alternative prize that is of equal or greater value than the prize originally offered
- The winner(s) agree(s) to their name, photograph and disclosure of country of residence being used by Wester Spirits Company Ltd in any publicity during and/or after the promotion of the competition. The winner(s) also agree(s) to co-operate with any other reasonable requests by Wester Spirits Company Ltd relating to any competition-based publicity
- Unless otherwise stated, competition winner(s) will be selected at random from all admissible entries there received by the closing date, as stated within the promotional material
- All reasonable efforts will be made to contact the winner(s). If the winner(s) cannot be contacted or are unable to comply with the competition terms and conditions, the promoter reserves the right to offer the prize to the next eligible entrant, who will be selected at random in accordance with these terms and conditions
- If the competition is being judged, the promoter reserves the right to offer the prize to the runner(s)-up, who will be selected by the same judges
- Unless otherwise stated, confirmation of the prize will be sent in writing by email to the prize winner(s)
- Failure to respond to communications by the promoter of the competition, or failure to meet the eligibility requirements for the prize, may result in the winner having to forfeit their prize
- If a discrepancy arises between these stated competition terms and conditions and the details stated in the promotional material, the details stated in the promotional material prevail

DELIVERY & RETURNS

When purchasing from Wester Spirits Company Ltd online shop, you agree to the following terms and conditions:

- You will receive an order confirmation email when your order has been placed through our online shop
- Orders placed through our online shop will be processed within 1-3 working days
- When your order is ready for dispatch, you will receive an email confirming the courier and tracking information
- Your email address and any mobile number submitted during the order confirmation will be shared with our courier to provide you with tracking updates
- Should your delivery attempts fail, the goods will be returned to us and we will email to offer a full credit minus the delivery charge, or to reship your order
- The courier company terms and conditions of carriage apply to shipments and Wester Spirits Company Ltd cannot be held liable for any losses or failure to deliver on time by the courier company
- Please note that we currently only deliver to addresses within the UK
- Our customers' satisfaction is of utmost importance to us, and we take exceptional care in the manufacturing, packaging and delivery of our products. However, if your purchase(s) from our online store is (are) damaged or faulty upon receipt, you can either request a full refund or exchange for (a) replacement product(s) of the same value
- To request a full refund or exchange, please notify us by email within 14 days of receiving your order. Please state whether you would like a full refund or exchange and quote your order confirmation number, the product name, your details and images of the affected product(s)
- Only unopened products that are in the original packaging will be eligible for refund or exchange

- Approved refunds will be credited to the credit card or payment method used during the original transaction within 30 days and will exclude shipping costs
- We recommend that items are returned to us via recorded delivery service to ensure that they are protected and insured during transit
- If you fail to meet these terms and conditions, the product(s) will be returned to you and you will not receive a refund nor be eligible for an exchange
- You may be asked to show proof of age upon delivery of your order

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